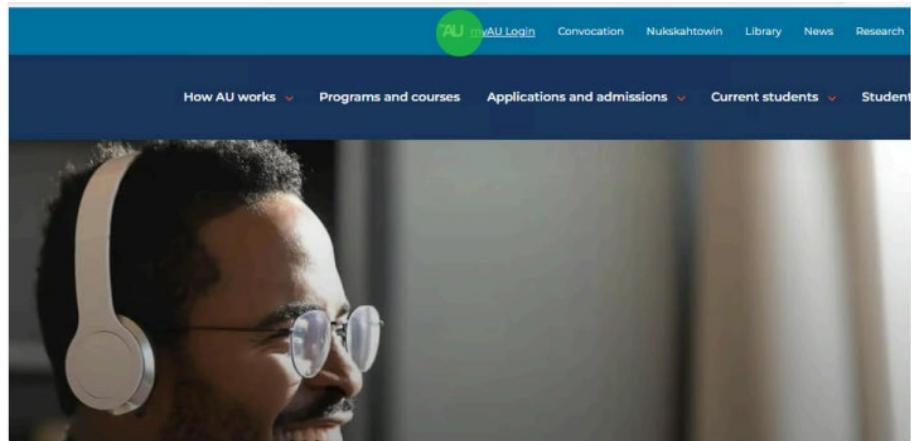


How to register with Accessibility Services

Accessibility Services provides a collaborative approach to academic accommodations and support services that reduce the impact a disability may have on an individual's studies at AU. Please review our website for more information about [what we do](#).

If you require academic accommodations, please register with our office submitting your Verification of Accommodation (VOA) using the [AU Accommodate](#) system.

You can navigate to the AU Accommodate by logging into your [myAU portal](#).



Once you have logged into your myAU portal, navigate to the **Student Services** tab.

Under **Resources**, the AU Accommodate link is under **Support Resources**.

Verification of Accommodation (VOA) requires:

- 1) Section 1: A self-assessment or personal experience of the impact of a disability experienced in the educational environment.
- 2) Section 2: A medical verification of the impact of a disability completed by a medical professional. Medical documentation must include functional limitations experienced in academic activities at an online university.

* If you are providing a psycho-educational or neuro-psychological assessment, Section 2 is not required. You may also use the Disability Verification form used to establish disability with your funding agency.

Our office cannot provide course accommodations or disability-related services until we receive and process the signed and completed VOA. Once you have been registered with Accessibility Services, you will receive a registration letter from AU Accommodate and you can log in to review your "Confirmation of Accommodations Letter"

Registration with Accessibility Services may take up to 4 – 6 weeks once Section 1 & Section 2 are received.

Please ensure all documentation you submit is acceptable and clear to support timely processing.

If you have questions, please e-mail asd@athabascau.ca or call 1-800-788-9041 to be transferred to LSS Accessibility Services.